

WEB HEADERS:

Looking for User Guides and Programming Guides for your Vertical (Comdial) system and phones? Forward's Website <http://www.forwardtel.com/resources> has easy access to PDF booklets for 24/7 reference.

The Big Game Commercials - if you missed any of this years commercials you can visit them at: superbowl-ads.com/2007/index.html they can also be found at ebaumsworld.com - website - and while there, check out ebaumsworld.com/tags/lookalikes.

And for the Happy California Cows commercial lovers - some can be viewed at: realcaliforniacheese.com - they'll make you smile all over again

Have you heard of Jonathan Coultan? This talented songwriter performer has many of his songs put to animation on youtube.com - two of my favorites are Code Monkey and the Presidents. Check out some of his work there.

Tip: Spray a solution of 1 part fabric softener to 20 parts water on carpets to reduce static electricity.

**DSL Issues Tips**

Placing calls to Billing for AT&T DSL to correct, renew or upgrade your account billing may trigger a reset of your DSL addressing. If your account is Static this will cause problems for your LAN connections. Make sure you specify they keep your addressing and have this addressing available when you place your calls. Reference your original documentation from install. This may require you to make other calls later to DSL repair to reset your previous addressing. Also for STATIC Accounts, placing calls to AT&T DSL Repair Tier 1 may misread your account (*Sticky Static* - SBC/AT&T Dynamic) as a Dynamic account and suggest you change your settings to remove the word Static from your addressing. This changes the user connection from STATIC to Dynamic addressing. Tier 2 Tech Support are aware of this and can assist in resolving these issues.

Technology • Service • Commitment

FORWARD Telecommunication Services, Inc.
648 N Randall Road
Aurora, Illinois 60506-3500
<http://www.forwardtel.com>

FORWARD TELECOMMUNICATION SERVICES, INC.

FORWARD Communicator

2007

2Q07

Newsletter

11 Digit Dialing in 815 is now in effect for new 779 overlay

Gardening Tip: When weeding, the best way to make sure you are removing a weed and not a valuable plant is to pull on it. If it comes out of the ground easily, it is a valuable plant.



Overlay Dialing in the 815 area code started in February. The new area code 779 is being assigned to new accounts as of March.

SUDOKU Puzzle #07-02

4		3		5	8		2	
2	5							
9		7	4		3	1		
		9			4		6	
			2		5			
	3		7			9		
		6	5		2	8		9
							4	1
	9		1	4		6		3

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FAQ: Test your DSL Speed at www.dslreports.com/stest
HOLDOM now offers Professional Voices for your Voice Mail as well as your ON HOLD messaging - AND OUR CUSTOMERS have the opportunity for EXTRA Savings at the Forward Telecom HOLDCOM store. Just visit our store, audition the voices at <http://forwardtel.audioproductionstore.com> and use PROMO CODE **FWDTEL07** to save \$

TIP: Use of Markers and Glue-on Labels on CD's and DVD's will eventually bleed data from the discs over a period of time. Use labeled jewel cases instead of marking directly on the discs.

OTHER NEWS

Part of the advantage of being a Customer of FORWARD Telecom is that FORWARD is a **Direct Dealer for Vertical Communications**, formerly Comdial, and as a Direct Dealer we can pass on significant savings to our customers.

Vertical has announced that, as a direct dealer, we can save our customers \$\$\$ by extending to the customer **No Charge** for License Software for EP300, EP300G & EP200 User Activation and Gateways. This makes the Vertical VoIP advantage an even more attractive investment.

Customers who have inquired about Vertical's **VoIP** products in the past will be pleased to take a look at the new **Xcelerator IP**. Please call Dave for more information and custom design of your VoIP system.

Globalcom On Line Billing Details

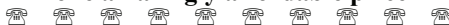
Globalcom Online billing is a free service to all customers and allows users to access, review, download or pay bills directly online at www.callglobalcom.com. With Online Billing you have the option to download, save and print account statement files, vie summary charts and graphs, review a three month billing history and pay online by check or credit card on the secure SSL encrypted website.

Need quick access to a user guide for your Comdial system or phone? View the user manuals in PDF format at our website:



<http://www.forwardtel.com/resources.html>

C-BEYOND® offers full T-1 with Voice at one amazingly affordable price



If your business is paying more than \$495.00 for local, long distance, cellular and internet services, you may want to explore Cbeyond's full service packages. All BeyondVoice packages include **Unlimited** Local Calling, and 1500 minutes of Long Distance, Toll Free and Cbeyond Mobile usage. All packages include **HI SPEED T-1 Internet Access**, email, enhanced web-hosting, managed firewall, secure off-site backup and fileshare, Voicemail, Secure VPN Remote User, Conference Calling, Fax to Email, Accounting codes, Public IP address, Direct Inward Dial, Local Number Portability, Local Calling Features, Directory Listing, Toll-Free Number, Caller ID with number, Directory Assistance Calls, Cellular Services and the Unique benefit of **extended local calling area**.

EXTENDED LOCAL CALLING AREA

While most network service providers define the billed Illinois Local Calling Area as 0-15 miles, Cbeyond knows that business in north-eastern Illinois have a need to contact customers in the 11 counties of North Eastern Illinois. So that a call from Antioch to Kankakee is a local call. And your calls from Chicago to Peotone are local calls. Cbeyond voice packages include unlimited local calling.

Is there a key person at your company that would benefit from low cost high speed internet access and the Cbeyond Voice Packages from his or her home? Call Dave for details.

SWITCHING TO CBEYOND IS PAINLESS

You keep your current phone, fax and toll-free numbers and is activated in less than 30 days. Manage your services and features online through Cbeyond's anytime access to your account tools. And Cbeyond offers One phone number for all your support needs.



"If the Bell Companies were to build their networks today they would use the (Cbeyond) design."

What was the first message sent over the infant internet in 1969?



The letters **LO** were received at 10:30 pm on October 29, just prior to the system crash. The full "LOGIN" was accomplished one hour later. For a full story, go to: www.LK.cs.ucla.edu/LK/Inet/1stmesg.html

Sending or Receiving Roses?

- Red** signifies Love, Beauty, Courage and Respect.
- White**; Purity and Innocence or Secrecy.
- Pink**; Appreciation, Grace, and Refined.
- Light Pink**; Admiration or Sympathy
- Yellow**; Joy, Friendship, Delight.
- Peach**; Appreciation, Sincerity, Gratitude
- Pale Peach**; Modesty
- Lavender**; Love at First Sight, Enchantment
- Orange**; Desire, Passion and Fascination.
- Red and White** together; Unity.
- Red and Yellow**; Jovial and Happy Feelings
- Pastel Roses**; friendship and sociability.

Rosebuds symbolize youthful beauty and innocence. **Long Stemmed** declares You are always in my thoughts. **1 Rose** says you are the one. **10 Roses** say you are perfect, while **13 roses** declare a secret admirer. And **24 roses** mean that you are thought of every hour of the day.

Birth Month Flowers and Stones

- April** Daisy (or Sweet Pea), Diamond (White Sapphire) Innocence
- May** Lily of the Valley (or Hawthorn), Emerald Love and Success
- June** Rose (or Honeysuckle), Pearl (Moonstone or Alexandrite) Health and Longevity

4	1	3	9	5	8	7	2	6
2	5	8	6	7	1	3	9	4
9	6	7	4	2	3	1	8	5
7	2	9	3	1	4	5	6	8
6	8	1	2	9	5	4	3	7
5	3	4	7	8	6	9	1	2
1	4	6	5	3	2	8	7	9
3	7	5	8	6	9	2	4	1
8	9	2	1	4	7	6	5	3



A new overlay area code, 331, in the 630 area, may be added by mid 2008. And overlays in 217 & 618 areas, possibly in 2009.

Sudoku Puzzle #07-02 Solution