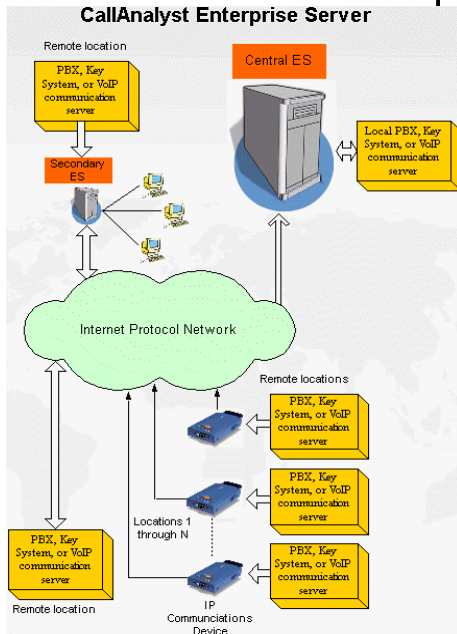


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CallAnalyst Enterprise Server

TriVium Systems, Inc. is the leader in call management and call accounting tools, developing comprehensive solutions that enable businesses to seamlessly manage telecom based activities and costs.



Large enterprise networks deploying Voice Switching and VoIP systems require a level of scalability and sophistication that most call accounting applications cannot provide at a reasonable cost. **CallAnalyst Enterprise Server** is the most comprehensive and scalable management tool in the market today, collecting and delivering timely and relevant reports across the entire enterprise, whether it is a stand-alone system, a high call traffic location or is managing several corporate and branch locations across the country or across the globe.

Customers with specific needs for report structure and content can take advantage of the feature rich, standards based reporting engine, creating custom defined reports in Crystal reports or graphical formats. Networked sites can be managed by an SQL based centralized server, with real-time collection of call data from heterogeneous PBX's and/or Key systems. With network clients, users can generate specific site reporting and maintain management control.

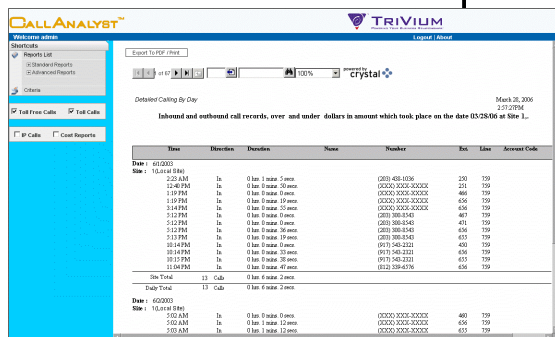
Benefits of the **CallAnalyst Enterprise Server** include:

- **Robust & open architecture that supports remote monitoring of multiple locations.**
 - Multi tasking of call data collection and reporting across the network
 - Centralized administration and data storage
 - Advanced Contact Management feature – track calls by name number, city, area code, and industry specific information, such as client matter or project codes
 - Automated Reporting functionality
 - Traffic Analysis function to manage your trunk capacity

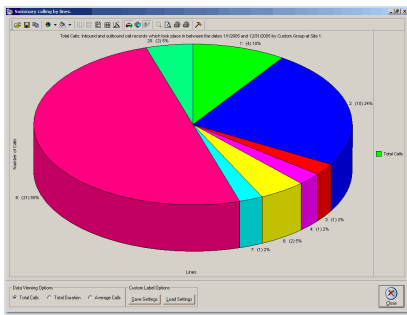
- **Scalable solution with enterprise level database and standards based reporting tools**
 - Monitor heterogeneous phone systems and SMDR/CDR data source types, scalable to over 1 million call records
 - SQL server and MSDE database options - ODBC compliant
 - Import contact information from external applications like Outlook
 - Export call data to various formats and applications including Excel, Word and Adobe Acrobat (pdf)
 - Multipoint Broadcast Alerts – Users define triggers on various call patterns such as 911 calls and generate alerts that can be sent by email, pager, screen pops and other delivery mechanisms
 - Email reports via standard MAPI compliant mail clients such as Outlook
 - Web reporting function provides convenience, allowing users to analyze data no matter their location with just a web browser
 - Multi-level company directory

- **Flexible Call Costing Module**
 - Comprehensive Zoning and Rate Plan management

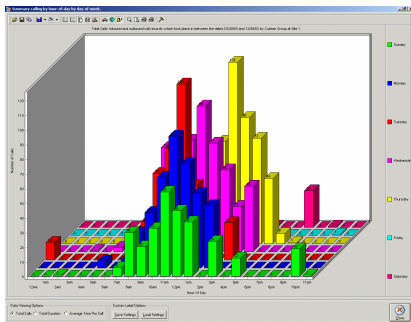
CallAnalyst Enterprise Server Implementations



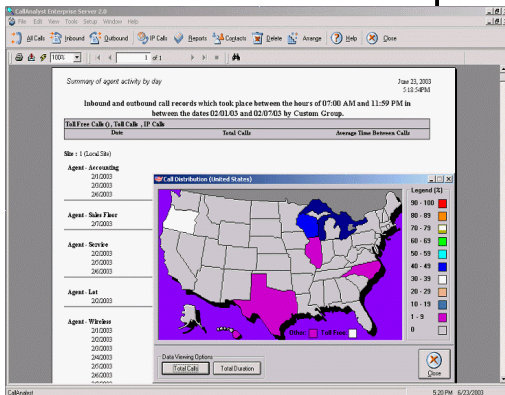
Web reporting provides the data you need, no matter where you are



Export reports for easy interpretation



Call distribution by day and time



Easily interpretation geographic call distributions

- Provide billing reports and charge back reports by site, department, and individual
- Automated reporting by billing cycle

CallAnalyst Enterprise Server is a vital telecommunications tool for any business or organization. Centralized data management and administration for large enterprises is the key to controlling telecom costs and increasing revenue. TriVium has designed unique tools and solutions for several vertical industries, including:

- Assisted Living Centers
- Call Centers
- Education - School Districts and Universities
- Financial Services
- Healthcare
- Hospitality
- Real Estate Brokerages

With the additional web reports add-on module, CallAnalyst Enterprise Server provides an organized and efficient way to view telecom activity and generate ad-hoc reports with just a web browser. Maintain the highest levels of customer satisfaction and business efficiency, regardless of where are with CallAnalyst Web Reports.

Minimum requirements for the server platform*:

- Pentium 4 CPU or higher with Windows Server based OS (WIN 2000/2003, XP Pro)
- 1GB RAM, 10GB free Hard Disk Space
- Display with 1024 X 768 resolution
- Network Card, CD Rom drive
- Email Client (MAPI compliant)
- Database - SQL server or MSDE

*Recommendations may change based on each configuration

We support all major telephone switching platforms, including 3Com, Avaya, Comdial, Inter-Tel, Mitel, NEC, Nortel, Siemens, Tadiran, Toshiba, and Vodavi. Backed by over 10 years of product design, customer satisfaction and technical support, TriVium Systems is dedicated to our customers. Put our award-winning product to the test by allowing us to design a call management solution to fit the needs of your organization.

To schedule a demo of **CallAnalyst Enterprise Server**, please call 877-439-9338 or email sales@triviumsys.com. For more details on the product suite visit www.triviumsys.com



CallAnalyst Enterprise Server
Product of the Year 2003



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