

## **FAQ**

**UNDERSTANDING YOUR TELEPHONE BILL** – AT&T has an interactive website that explains portions of its billing. <http://www.sbc.com/gen/general?pid=5355>

What are those taxes and surcharges on my telephone bill? CUB's Website has several articles that highlight telecommunications, and the following link explains specific taxes and surcharges on your telephone bill.

[http://www.citizensutilityboard.org/pdfs/ConsumerInfo/20050419\\_TaxesandSurcharges.pdf](http://www.citizensutilityboard.org/pdfs/ConsumerInfo/20050419_TaxesandSurcharges.pdf)

## **Highlights of the Telecommunication Act of 2001**

[http://www.citizensutilityboard.org/pdfs/ConsumerInfo/20040120\\_TelecomLawSummary.pdf](http://www.citizensutilityboard.org/pdfs/ConsumerInfo/20040120_TelecomLawSummary.pdf)